By Regd. Post/Courier/By hand

## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin-768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2183 4)

Date: 30/12/24

**Present:** 

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/815/2024								
	The Inclination of the Control	Name & Address			Cons	umer No	Contact No.			
2	Complainant/s	Ranjulata Munda At-Patrapali,Ward no-9 Po/Ps/Dist- Deogarh.  4141-1412-0518 8456010153				33				
3	Respondent/s	SDO(Electrical), Deogarh  Division D.E.D, TPWODL, Deogarh								
4	Date of Application	20.11.2024								
	In the matter of-	1. Agreement/Termination X 2.			2. Billing I	Billing Disputes				
		3. Classification/Reclassific of Consumers	ation	X		ted Load	nand /	X		
		5. Disconnection Reconnection of Supply	/	X	apparat	Installation of Equipment & apparatus of Consumer				
5		7. Interruptions		X		. Metering				
		9. New Connection X 10.Quality of Supply 11. Security Deposit / Interest X 12.Shifting of Service					X			
		11. Security Deposit / Inter	est	X			Connection	1		
		4 Equipments  13. Transfer of Consumer X 14. Voltage Fluctuations Ownership					X			
		15. Others (Specify) -X								
6	Section(s) of Electricity Act	, 2003 involved				•				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √								
		2. OERC Distribution (Licensee's Standard of Performance Regulations, 2004								
		3. OERC Conduct of Business) Regulations,2004								
		4. Odisha Grid Code (OGC) Regulation,2006								
		5. OERC (Terms and Conditions for Determination of Tariff)								
		Regulations,2004  6. Others								
8	Date(s) of Hearing	6. Others 20.11.2024								
9	Date of Order	30/12/24			-1 - 43					
10	Order in favour of		espon	lent	:	(	Others	V		
11	Details of Compen	sation			NIL	*				

Place of Camp: Division Office, Deogarh, TPWODL.

Appeared
For the Complainant- Ranjulata Munda
For the Respondent - SDO(Elect.), Deogarh, TPWODL.



GRF Case No- BRL/815/2024

(1) Ranjulata Munda At-Patrapali,Ward no-9 Po/Ps/Dist- Deogarh Consumer No.- 4141-1412-0518 **COMPLAINANT** 

**VRS** 

(1) SDO(Elect.), Deogarh, TPWODL

**OPPOSITE PARTY** 

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum

TPWOOL, Burga - 765517

Member (Finance)

Member

Grievance Redressal Forum TPWODL, Burla - 768017 (A.K.Satpathy)

President Presidem Grievance Redressal Forum TPWODL, Burla - 768017

Copy to: - (1) Ranjulata Munda, At-Patrapali, Ward no-9, Po/Ps/Dist-Deogarh.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

Qtr. No-

SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.	08/2
E-mail: grf.burla@tpwesternodisha.com GRIEVANCE REDRESSAL TORONGISHA.com	MILL (BOIL - NO.
GRIEVANCE RESIDENCE Received	DN John

Complaint No	05	No	8
		111102-	

The name, detail address and telephone no/mobile no. of the complainant with consumer no. (1)

> RANJULATA MUNDA AT-PATRAPALICAHI WARD NO-9 PO/PS/DIST - DEOGARH MOS = 8456010153

(2)The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

S.D.O. TPWODL Deogary

The facts of the complaint (may enclose copy of the latest representation to the concerned (3) officer of the Licensee; action taken or inaction).

क्षा मिली धुन ट्रांट कार्यमाल No-414114120518 मुन्द है इपूर्व होन्द अस्त्राण मिली धुन ट्रांट्सिका होना रूप-15,000/- म हम्ही होन्द अस्त्र वह हाई मिलाट मिलाट प्रदेश में में में प्राप्त कार्य अस्त्र कार्य माह प्रमुख कार्य । हस्त्र मुह मामें प्राप्त में में में हैं हर्की भू हमी सिमा प्राप्त कार्य हैं हिंदी कार्याण । प्रमुख जान प्राप्त निक्र में कार्य भू हमी सिमा प्राप्त । हस्त्र हाई है। कार्याण । प्रमुख जान कार्य में की

- (5) Any interim relief sought, pending final decision.
- (6)Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be (7)enclosed).
- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Deogach 20-11-2024 Place: -Date: -

\* Please add additional sheets if necessary

Ranzelata Munda

Signature of the Applicant